

VOIP Line Feature Settings

Phone line features at your fingertips *

This guide is for VOIP phone lines that are standard inclusion on any Residential or Business NBN service .

Features supported by SJH inclusive phone service:-

| Feature | Description |
|----------------|---|
| Call Redirect | Redirect calls to another number from yours |
| Voicemail | Calls to a phone which is busy or does not answer |
| Display ID | Display your caller ID |
| Ring Time-out | Length of time to ring before voicemail |

The line features that come with your service can be changed as follows;

Dial 0110 - Disable call Redirect

Dial 0111X - Enable call Redirect (having X as destination number)

Dial 0120 - Disable voicemail

Dial 0121 - Enable voicemail and/ Listen to Messages

Dial 0130 - Turn DIDless off

Dial 0131 - Turn DIDless on

Dial 0140X - Set the timeout ring (having X in seconds, max 50 seconds allowed)

How are redirected calls charged?

When a call is redirected from your service, the applicable call charge for a call from your service to the destination number is billed to you. The original caller only incurs the cost of calling your service number before it was diverted. Your number is displayed as the calling party as the call was redirected from your service.

**Applies to single line services only*

Should you have any questions or difficulties with any service features contact SJH Communication Solutions on **02 4044 2300** (8:30 am – 5:00pm AEST Monday to Friday). Alternatively you can email us at info@sjhcomms.com.au

SJH Communication Solutions.

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